

# KDR-HD17

2U Multi-Display Rack Console  
104-key Keyboard with Touchpad  
Dual / Triple 17.3" 1920 x 1080 Full HD LCD

## User Manual

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## Legal Information

First English printing, March 2020

Information in this document has been carefully checked for accuracy; however, no guarantee is given to the correctness of the contents. The information in this document is subject to change without notice. We are not liable for any injury or loss that results from the use of this equipment.

## Safety Instructions

**Please read all of these instructions carefully before you use the device. Save this manual for future reference.**

- Unplug equipment before cleaning. Don't use liquid or spray detergent; use a moist cloth.
- Keep equipment away from excessive humidity and heat. Preferably, keep it in an air-conditioned environment with temperatures not exceeding 40° Celsius (104° Fahrenheit).
- When installing, place the equipment on a sturdy, level surface to prevent it from accidentally falling and causing damage to other equipment or injury to persons nearby.
- When the equipment is in an open position, do not cover, block or in any way obstruct the gap between it and the power supply. Proper air convection is necessary to keep it from overheating.
- Arrange the equipment's power cord in such a way that others won't trip or fall over it.
- If you are using a power cord that didn't ship with the equipment, ensure that it is rated for the voltage and current labeled on the equipment's electrical ratings label. The voltage rating on the cord should be higher than the one listed on the equipment's ratings label.
- Observe all precautions and warnings attached to the equipment.
- If you don't intend on using the equipment for a long time, disconnect it from the power outlet to prevent being damaged by transient over-voltage.
- Keep all liquids away from the equipment to minimize the risk of accidental spillage. Liquid spilled on to the power supply or on other hardware may cause damage, fire or electrical shock.
- Only qualified service personnel should open the chassis. Opening it yourself could damage the equipment and invalidate its warranty.
- If any part of the equipment becomes damaged or stops functioning, have it checked by qualified service personnel.

## What the warranty does not cover

- Any product, on which the serial number has been defaced, modified or removed.
- Damage, deterioration or malfunction resulting from:
  - Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - Repair or attempted repair by anyone not authorized by us.
  - Any damage of the product due to shipment.
  - Removal or installation of the product.
  - Causes external to the product, such as electric power fluctuation or failure.
  - Use of supplies or parts not meeting our specifications.
  - Normal wear and tear.
  - Any other causes which does not relate to a product defect.
- Removal, installation, and set-up service charges.

## Regulatory Notices Federal Communications Commission (FCC)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Any changes or modifications made to this equipment may void the user's authority to operate this equipment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-position or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

# Contents

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## Before Installation

- It is very important to mount the equipment in a suitable cabinet or on a stable surface.
- Make sure the place has a good ventilation, is out of direct sunlight, away from sources of excessive dust, dirt, heat, water, moisture and vibration.

## Unpacking

The equipment comes with the standard parts shown in package content. Check and make sure they are included and in good condition. If anything is missing, or damaged, contact the supplier immediately.

## How To Clean Your LCD Monitor



### Caution :

- To avoid the risk of electric shock, make sure your hands are dry before unplugging your monitor from or plugging your monitor into an electrical outlet.
- When you clean your monitor, do not press down on the LCD screen. Pressing down on the screen can scratch or damage your display. Pressure damage is not covered under warranty.
- Use only cleansers made specifically for cleaning monitors and monitor screens. Cleansers not made to clean monitors and monitor screens can scratch the LCD display or strip off the finish.
- Do not spray any kind of liquid directly onto the screen or case of your monitor. Spraying liquids directly onto the screen or case can cause damage which is not covered under warranty.
- Do not use paper towels or abrasive pads to clean your monitor. Using an abrasive pad or any wood based paper product such as paper towels can scratch your LCD screen.

## Cleaning Your Monitor

To clean your LCD safely, please follow these steps :

- ① Disconnect the power cord.
- ② Gently wipe the surface using a clean, dry microfiber cloth. Use as little pressure as possible.

## Cleaning Tough Marks and Smudges

To remove tough marks and smudges, please follow these steps :

- ① Disconnect the power cord.
- ② Spray a small amount of non-abrasive cleanser on a microfiber cloth.



**Caution : Do not spray or apply any liquids directly onto the monitor. Always apply the solution to your microfiber cloth first, not directly on the parts you are cleaning.**

- ③ Gently wipe the surface. Use as little pressure as possible.
- ④ Wait until your monitor is completely dry before plugging it in and powering it up.

## < Part 1 >

### < 1.1 > Package Content

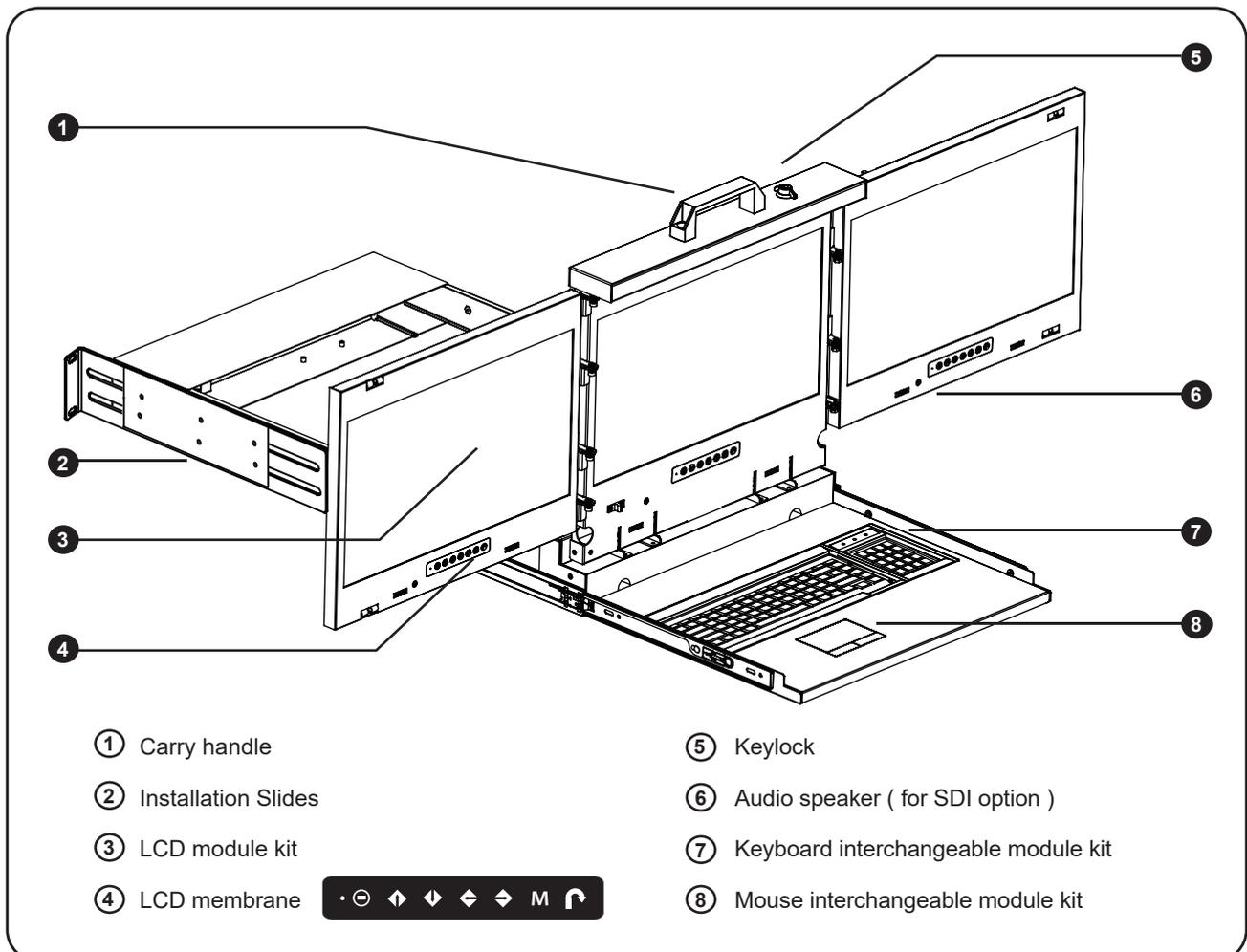


#### KDR-HD17 unit X 1

- 6ft DVI cable X 2 or 3
- USB keyboard cable X 1
- Power adapter & Power cord X 1
- M6 screw, cage nut & cup washer X 8

 The above package content is only for the single console models. It varies with options such as SDI & DC power.

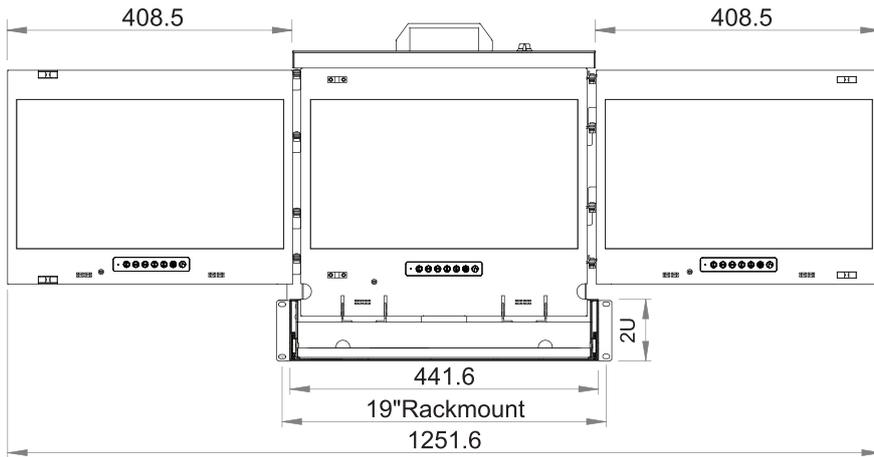
### < 1.2 > Structure Diagram



## < 1.2 > Dimension

1mm = 0.03937 inch

### Front View



Triple display



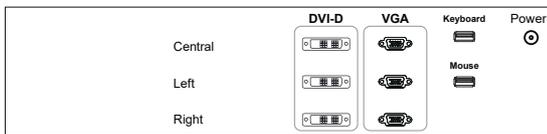
Dual display ( LH mounted )



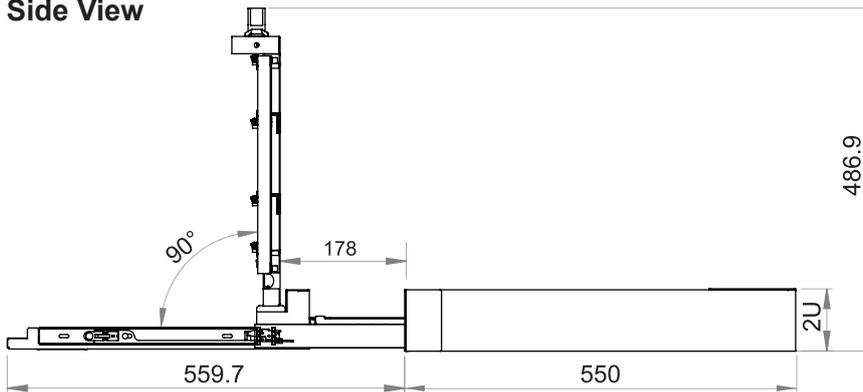
Dual display ( RH mounted )



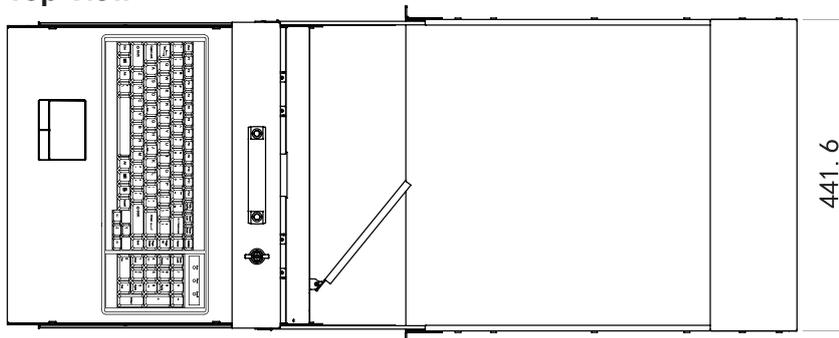
### Rear View



### Side View



### Top View

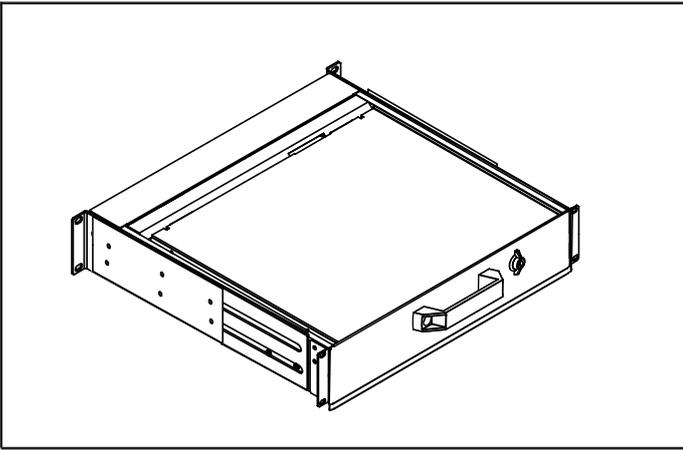


Model	Display	Product Dimension (W x D x H)	Packing Dimension (W x D x H)	Net Weight	Gross Weight
KDR-HD17	-3 Triple	441.6 x 550 x 88 mm 17.4 x 21.7 x 3.5 inch	580 x 683 x 197 mm 22.8 x 26.9 x 7.8 inch	25.7 kg 56.5 lb	31.1 kg 68.4 lb
	-2L Dual LH mounted	441.6 x 550 x 88 mm 17.4 x 21.7 x 3.5 inch	580 x 683 x 197 mm 22.8 x 26.9 x 7.8 inch	21 kg 46.2 lb	26 kg 57.2 lb
	-2R Dual RH mounted	441.6 x 550 x 88 mm 17.4 x 21.7 x 3.5 inch	580 x 683 x 197 mm 22.8 x 26.9 x 7.8 inch	21 kg 46.2 lb	26 kg 57.2 lb



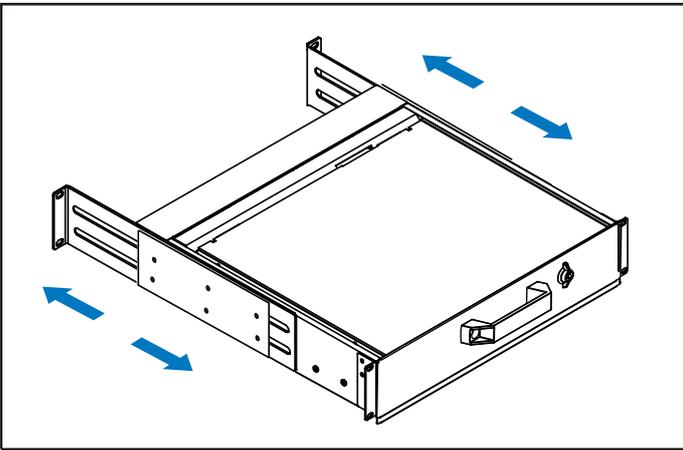
The weight is only for the single console models. It varies with accessories & options .

## < 1.3 > Installation - How to install Installation Slides



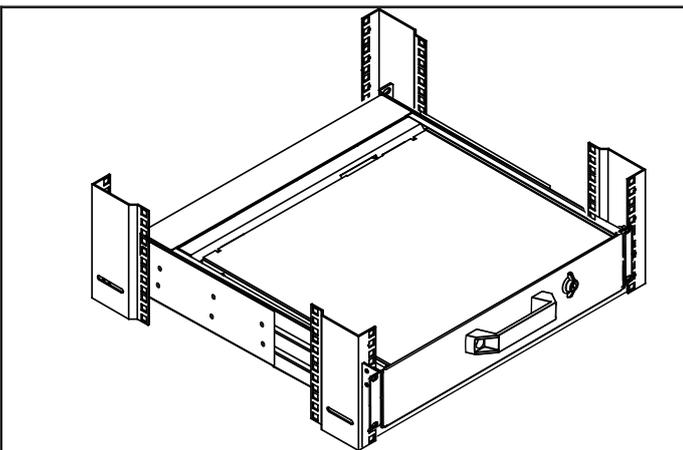
### Step 1

- The left and right rear mounting brackets are attached to the Multi-display console drawer.



### Step 2

- Measure the depth of the front and rear mounting rails.
- Align each rear mounting bracket to a suitable length.
- Mounting distance : 550 - 790 mm



### Step 3

#### Complete the installation

- Fix the Multi-display console drawer into the rack.



M6 screw, cage nut & cup washer x 8 are provided.

## < 1.3 > Installation - How to Use the Multi-Display Drawer



### Step 1

- Unlock the key cylinder to 3 o'clock direction.



### Step 2

- Hold the handle and slide out the drawer.



### Step 3

- Flip up the LCD to a suitable angle.



### Step 4

- Open the Left / Right display.

## < 1.3 > Installation - How to Use the Multi-Display Drawer



### Step 5

- Operate the multi-display drawer.



### Step 6

- Close the Left / Right display.
- Flip down the LCD completely.



### Step 7

- Must completely extend the drawer before returning it to the park position.
- Then pull and hold both side release buttons when pushing the drawer back to the rack.

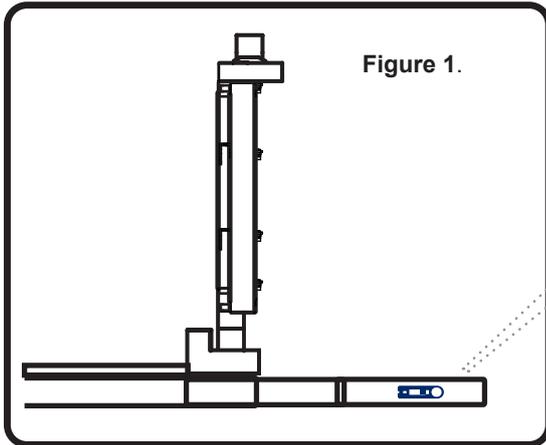
 **The above steps are necessary.  
Failure to complete these will cause damage.**



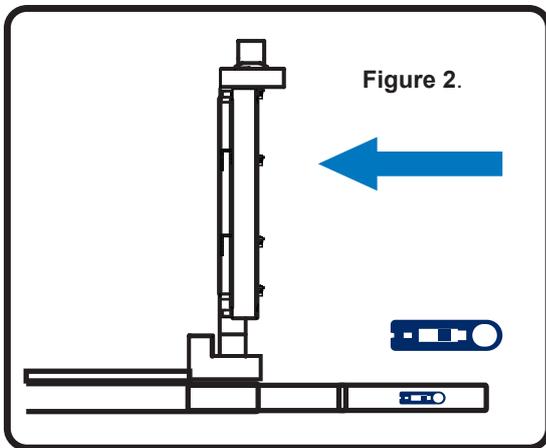
### Step 8

- Return the multi-display drawer to park position.

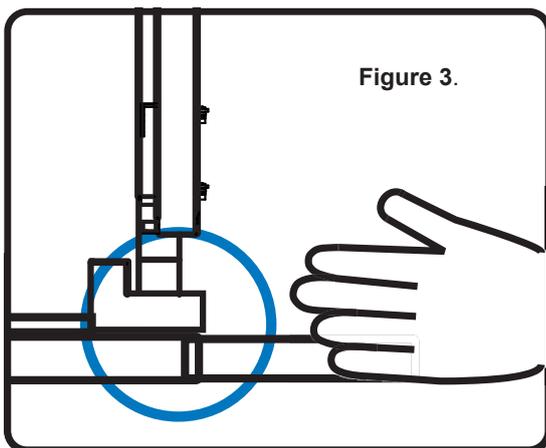
## < 1.3 > Installation - How to Use the Slides



- A purple release button is located on the front of the slide. ( shown in **Figure 1** ).

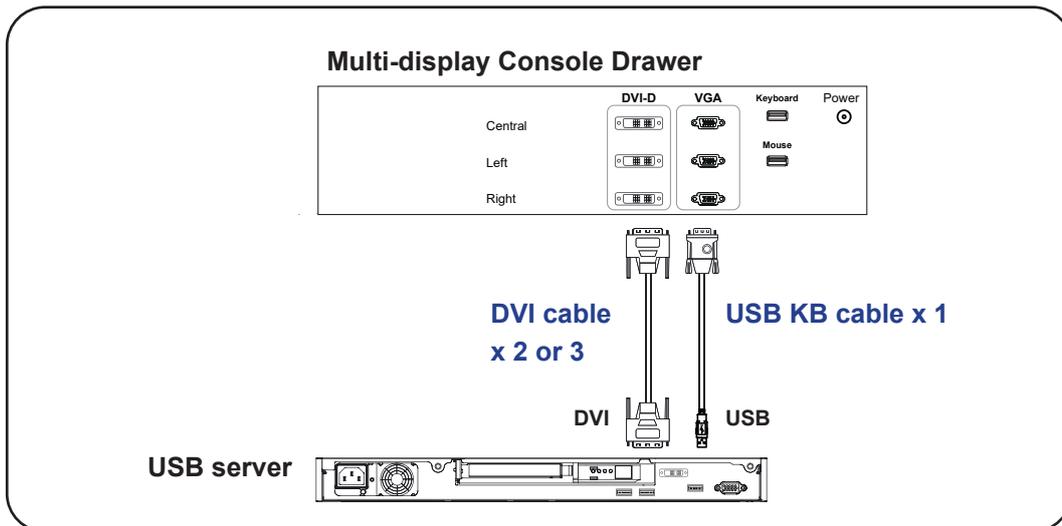


- Pull and hold both side release buttons when pushing the Multi display console drawer back to the rack. ( shown in **Figure 2** ).



- ⚠ **Caution** : Keep your fingers away from the slide stop. ( shown in **Figure 3** ).

## < 1.4 > KDR-HD17 connection to **USB Server**



\* DVI cable x 2 and USB KB cable x 1 for dual display



**Caution :** The LCD console drawer is hot-pluggable, but components of connected devices, such as the servers and KVM switch, may not be hot-pluggable. Plugging and unplugging cables while servers and KVM are powered on may cause irreversible damage to the servers, KVM and LCD console drawer. Before attempting to connect anything to the LCD console drawer, we suggest turning off the power to all devices. Apply power to connected devices again only after the LCD console drawer is receiving power. The company is not responsible for damage caused in this way.

## < Part 2 >

### < 2.1 > Product Specifications

LCD Panel	KDR-HD17	
	Native Resolution	1920 x 1080
	Panel Size ( diagonal )	17.3"
	Standard Brightness ( cd/m <sup>2</sup> )	400
	High Brightness ( cd/m <sup>2</sup> ) - Option	1000
	Contrast Ratio ( typ. )	600:1
	Colors	16.7 M, 8-bit
	Viewing Angle ( L/R/U/D )	80/80/60/80
	Response Time ( ms )	5.5
	Dot pitch ( mm )	0.1989
	Display Area ( mm )	381.888H x 214.812V
	Surface treatment	Anti-glare, Hard-coating
	Surface hardness	3H
	Backlight Type	LED
MTBF ( hrs )	50,000	

Video	Package	DVI-D + VGA
	Option	HDMI 1.4 / HDCP 1.4

Power	Power Supply	Range	Auto-sensing 100 to 240VAC, 50 / 60Hz	
	Power Consumption	Screen ON	Max. 25W	Max. 25W
		Power saving mode	Max. 4W	Max. 4W
		Power button OFF	Max. 1W	Max. 1W

Compliance	EMC	FCC & CE certified
	Safety	CE / LVD certified
	Environment	RoHS2 & REACH compliant

Environmental Conditions	Operating	Temperature	0 to 55°C degree
		Humidity	20~90%, non-condensing
		Altitude	16,000 ft
	Storage / Non-operating	Temperature	-20 to 60°C degree
		Humidity	5~90%, non-condensing
		Altitude	40,000 ft
		Shock	10G acceleration (11ms duration)
		Vibration	5~500Hz 1G RMS random

## < 2.1 > Product Specifications

<b>Physical Specification</b>	Product ( W x D x H )		mm	441.6 x 550 x 88
			inch	17.4 x 21.7 x 3.5
	Packing ( W x D x H )		mm	580 x 683 x 197
			inch	22.8 x 26.9 x 7.8
	Weight	Net	Triple display	25.7 kg / 56.5 lb
			Dual display	21 kg / 46.2 lb
	Gross	Triple display	31.1 kg / 68.4 lb	
		Dual display	26 kg / 57.2 lb	

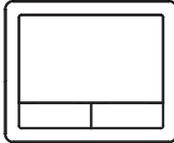
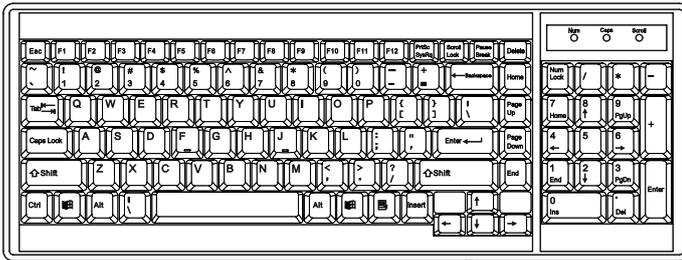
\* All dimensions stated are subject to change if options are selected / integrated to base model part codes

<b>Applicable Format</b>	DVI-D / VGA Input	PC Signal	1920 x 1080 x 60Hz	
			1360 x 768 x 60Hz	
			1280 x 1024 x 60 / 75Hz	
			1280 x 960 x 60Hz	
			1280 x 768 x 60 / 75Hz	
			1152 x 864 x 75Hz	
			1024 x 768 x 60 / 70 / 75Hz	
			848 x 480 x 60Hz	
			800 x 600 x 60 / 72 / 75Hz	
			720 x 400 x 70Hz	
	640 x 480 x 60 / 72 / 75Hz			
	640 x 400 x 70Hz			
	640 x 350 x 70Hz			
		Audio Signal	2ch Linear PCM	
	HDMI Input	PC Signal	Same as VGA	
			HDMI 1.4	1920 x 1080 x 50 / 60Hz ( 1080p )
				1920 x 1080 x 25 / 30Hz ( 1080i )
1280 x 720 x 50 / 60Hz ( 720p )				
720 x 480 x 50 / 60Hz ( 576p / 480p )				
	Audio Signal	2ch Linear PCM		

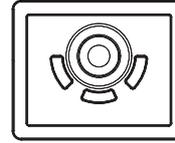
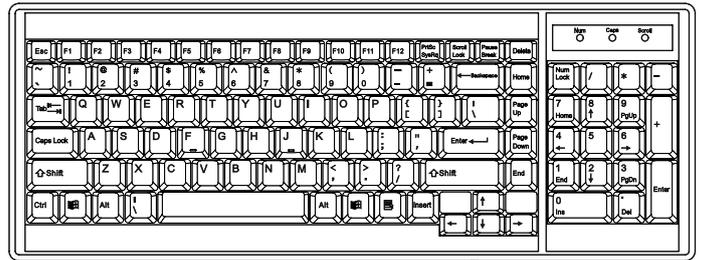
\* In some circumstances, if the user connects the LCD to PC via HDMI port or video and audio signals, the LCD may display incorrectly on a full screen. If so, please adjust the display card setting on display size to fix the issue.

## < 2.2 > Standard Keyboard / Mouse Specifications

**Ge** G keyboard integrated with touchpad



**Gb** G keyboard integrated with trackball



<b>Key force</b>	55 ± 5g
<b>Travelling distance</b>	3 ± 0.3mm
<b>Switch life</b>	> 10 million life cycle time
<b>OS support</b>	Windows / Linux / Unix / Mac OS

### Supporting layouts

America



United States



United Kingdom



Germany



France



Spain



Norway

EMEA



Italy



Russia



Switzerland



Netherlands



Portugal

Asia



China



Japan



Korea



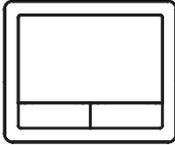
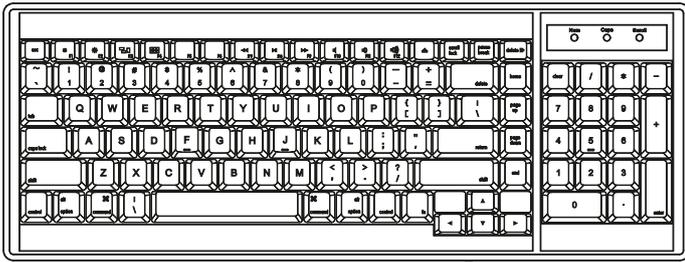
Arabia



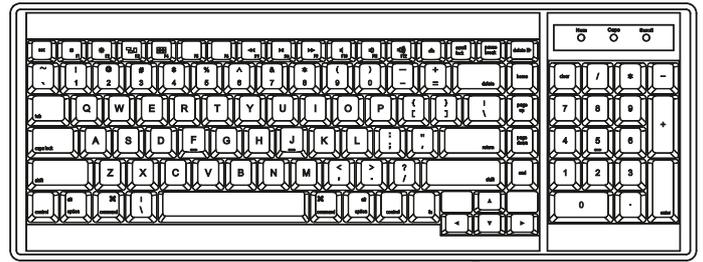
Turkey

## < 2.2 > MAC Keyboard / Mouse Options

**Me** MAC keyboard integrated with touchpad



**Mb** MAC keyboard integrated with trackball



### Supporting layouts

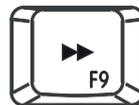
America   
United States

## How to Use "MAC" Keyboard

### Keyboard Features



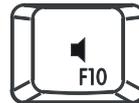
**F1**  
Decrease display brightness



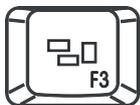
**F9**  
Fast-forward



**F2**  
Increase display brightness



**F10**  
Mute sound



**F3**  
Mission control  
\* Only works with OS X Lion  
default Keyboard Shortcuts.



**F11**  
Decrease volume



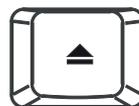
**F4**  
Dashboard



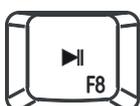
**F12**  
Increase volume



**F7**  
Rewind



**Eject disc**



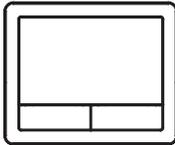
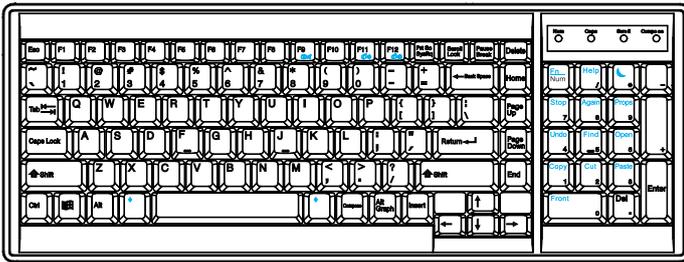
**F8**  
Play / Pause



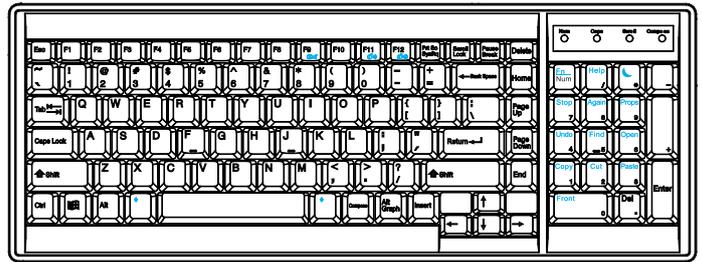
**Command**

## < 2.2 > SUN Keyboard / Mouse Options

**Se** S keyboard integrated with touchpad



**Sb** S keyboard integrated with trackball

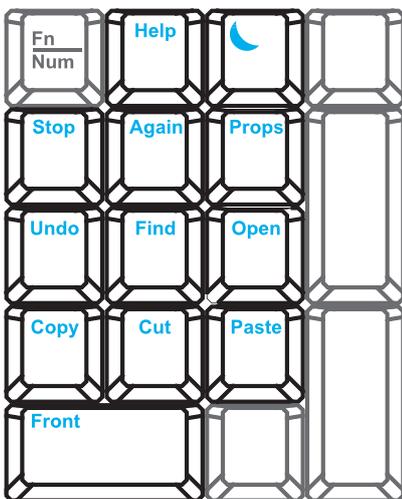


### S keyboard integrated with touchpad / trackball



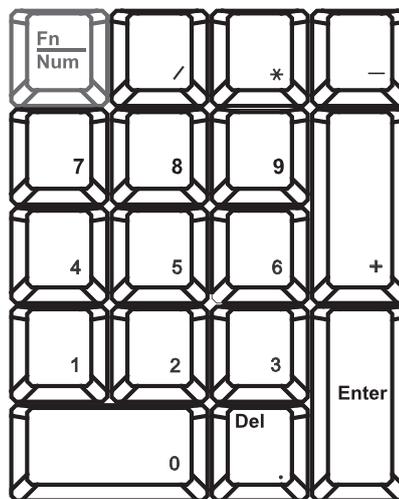
- Incorporates SUN keys, including Stop, Cut, Paste, Compose, Copy and Help
- 104 key notepad keyboard with full numerical pad and SUN function
- USB interface
- US layout only

### How to Use "S" Keyboard



#### Num LED in Off mode

Key pad behaves as a SUN Solar system administration command mode



#### Num LED in Green mode

Key pad behaves as a normal key pad mode

### Audio / Display Keys

\* Please ask your supplier for full details



**F9**  
Audio : Mute  
Display : Degauss



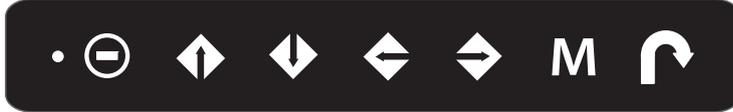
**F11**  
Audio : Decrease volume  
Display : Decrease contrast



**F12**  
Audio : Increase volume  
Display : Increase contrast

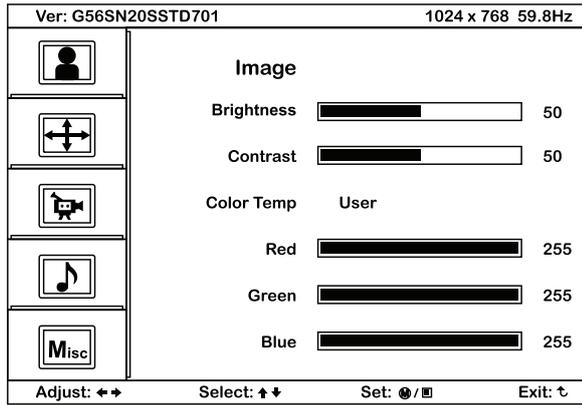
## < 2.3 > On-screen Display Operation ( OSD )

- Power light
- Green = On
- Orange = Power saving



Membrane Switch	Function
	Power on / off LCD
	Display the OSD menu
	Scrolls through menu options and adjusts the displayed control (To auto adjustment by pressing the button  for 5 seconds)
	Exit the OSD screen Toggle analog, digital & video connection (DVI-D and video options only)

## < 2.3 > On-screen Display Operation ( OSD )

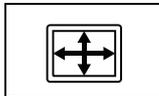


### OSD Configuration Page



#### Image:

for the brightness, contrast, color temp, red, green, and blue



#### Geometry:

for the auto adjust, H position, V position, phase and clock



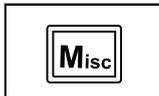
#### Video:

for the colour, tint, sharpness, noise reduction, DCDi and TV Setup



#### Audio:

for volume, bass, treble, balance, AVL and mute



#### Misc:

for the language, OSD position, graphic mode, ratio, reset and timer

## < Part 3 >

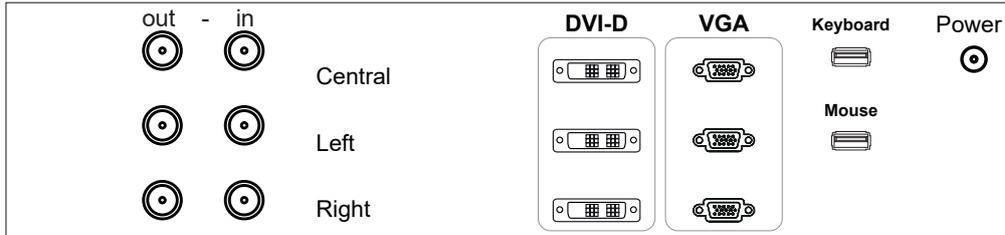
### < 3.1 > Options : 3G / HD / SD-SDI input



**SDI**

The SDI input is an ideal solution for the broadcast-grade video and high resolution CCTV market.

Designed for use with LCD displays, a SDI input module can support up to 1080p @60Hz resolution without using additional space or power and it comes standard with a 2-year warranty.



<b>INPUT</b>	3G-SDI IN	BNC x 1 / 0.8Vp-p ( 75 ohm )
	3G-SDI OUT	BNC x 1 / Active through, equalized & relocked

<b>Standard Compliance</b>	Video	SMPTE 425M / 274M / 296M / 125M ITU-R BT.656
	Audio	SMPTE 299M / 272M-C

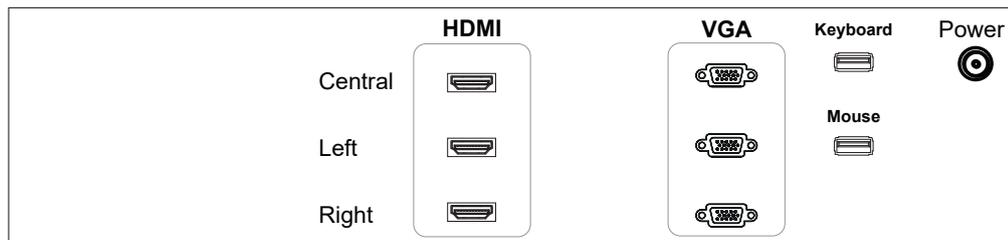
<b>Compatible Video Format</b>	3G-SDI	1080p @60 / 50Hz, 4:2:2
		1080p @30 / 25 / 24Hz, 4:4:4
		1080i @60 / 50Hz, 4:4:4
		720p @60 / 50Hz, 4:4:4
	HD-SDI	1080p @30 / 25 / 24Hz, 4:2:2
		1080i @60 / 50Hz, 4:2:2
		720p @60 / 50Hz, 4:2:2
SD-SDI	480i @60Hz, 4:2:2	
ITU-R BT.656	576i @50Hz, 4:2:2	

<b>Compatible Audio Format</b>	3G-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	HD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized Video
	SD-SDI	48kHz, 16 / 20 / 24 bit, 2 CH, Synchronized / Asynchronous Video

<b>Max. Transmission Distance 75 ohm coaxial cable</b>	3G-SDI	150m at 2.97Gb/s
	HD-SDI	250m at 1.485Gb/s
	SD-SDI	480m at 270Mb/s

## < 3.2 > Options : HDMI video input

### HDMI 1.4 (HDCP 1.4)



In some circumstances, if the user connects the LCD to PC via HDMI port for video and audio signals, the LCD may display incorrectly on a full screen. If so, please adjust the display card setting on display size to fix the issue.

### < 3.3 > Options : Touchscreen & Driver



#### Capacitive Touch Screen Specification

<b>Model</b>	<b>TPC-10</b> Multi-touch
<b>Technology</b>	Projected Capacitive
<b>Touch Point</b>	10
<b>Input Type</b>	Finger or Capacitive Stylus
<b>Resolution</b>	4096 x 4096
<b>Touch Point Accuracy</b>	± 2 mm
<b>Response Speed</b>	< 5 ms
<b>Activation Force</b>	< 5 g
<b>Surface Hardness</b>	6H
<b>Light Transmission</b>	> 85%
<b>Haze</b>	3% ↓
<b>Durability</b>	50 million touches
<b>Top Layer</b>	1.8 mm Glass
<b>Bottom Layer</b>	0.7 mm Sensor Glass
<b>Thickness</b>	2.7 ± 0.1 mm
<b>Connector</b>	USB
<b>Compatibility</b>	Linux / Android / Windows / Mac

#### Resistive Touch Screen Specification

<b>Model</b>	<b>TRB</b> e-Resistive
<b>Technology</b>	5-Wire Resistive
<b>Touch Point</b>	Single
<b>Input Type</b>	Finger or Stylus
<b>Resolution</b>	2048 x 2048
<b>Touch Point Accuracy</b>	-
<b>Response Speed</b>	15 ms
<b>Activation Force</b>	≤ 50 g
<b>Surface Hardness</b>	3H
<b>Light Transmission</b>	80% ± 3%
<b>Haze</b>	8% ± 3%
<b>Durability</b>	10 million touches
<b>Top Layer</b>	ITO Film
<b>Bottom Layer</b>	ITO Glass
<b>Thickness</b>	3.2 ± 0.2 mm
<b>Connector</b>	USB Type A
<b>Compatibility</b>	Windows 7 / XP / Vista, Linux

- USB touchscreen package includes 1 x 6ft USB cable, quick reference guideline, and CD disc
- For detailed information, please refer to the attached CD disc
- As the touchscreen unit is not made of toughened glass, please handle it carefully

## TPC-10 Driver



Connect the USB cable from the USB port on the LCD to a computer. The touch screen supports easy Plug-and-Play operations. There is no need to install additional drivers on the computer.

## TRB / TCB Driver

**Please follow the below steps to setup the touch screen:-**

**Step 1.** Run the bundled CD disc

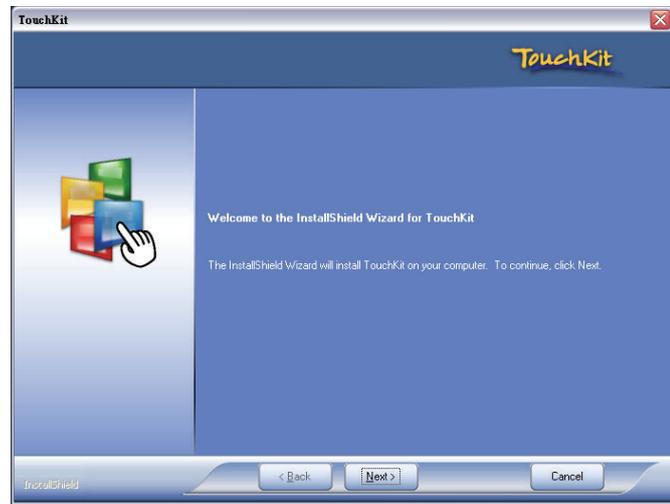
**Step 2.** Double click the Setup.exe

**Step 3.** Follow the installation instruction to finish the setup

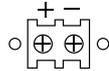
**Step 4.** After installation, run the TouchKit program & the “4 point calibration”



Please do the initial calibration after the first setup



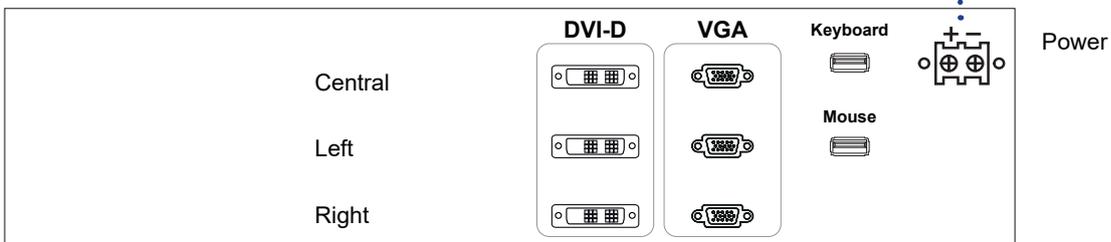
## < 3.4 > Options : DC Power



Model	12V	24V	48V	125V
<b>Input rating</b>				
Input voltage:	12-Volt	24-Volt	48-Volt	110-Volt
Input range:	9 ~ 18V	18 ~ 36V	36 ~ 75V	66 ~ 160V
Input current				
- No load	50 mA	50 mA	50 mA	35 mA
- Full load	4950 mA	2450 mA	1220 mA	460 mA
<b>Output rating</b>				
Output voltage:	12-Volt	12-Volt	12-Volt	12-Volt
Output current:	4.16A	4.16A	4.16A	4.16A
<b>Efficiency</b>	84%	88%	90%	89%

### KDR-HD17

### DC power



\*\*\* For DC power option :

- ( 1 ) If the unit with LCD, **earthing** may be required
- ( 2 ) DC option excludes AC power adapter and power cord.